

Name:	Cassius Downs
Presentation Title:	Introduction to the ITIL v3 Framework
Abstract:	
<p>This session provides an overview of ITIL v3, why it's useful and what situations its implementation is recommended. It will cover how ITIL relates to IT Governance frameworks such as CobIT. At the end of this session attendees will understand the scope and content of ITIL v3, including its relationship to other frameworks such as CobIT. This knowledge can be used in understanding IT Governance and IT Service Management initiatives where ITIL v3 is either under consideration or is being used. The IT Governance Institute and itSMF International are currently mapping ITIL v3 to CobIT and the latest information on this will be presented.</p>	
Target Audience:	
<p>This session is appropriate for anyone interested in learning about ITIL v3 and learning about it's relationships to other frameworks such as CobIT.</p>	
COBIT Objectives:	
<p>PO5, AI6, AI7, DS1, DS2, DS3, DS4, DS6, DS8, DS9, DS10</p>	
Speaker Bio:	
<p>Cassius Downs is an IT Service Management and IT Governance consultant with experience designing, planning and implementing IT processes based on ITIL v2 and CobIT 4.0. Cassius was the president of the local itSMF Local Interest Group in the Bay Area for the past two years and has served on several national itSMF committees. Cassius holds the ITIL Service Manager certification (ITIL v2) and the CISA certification. In addition he holds certifications for CISSP (IT security) and CBCP (business continuity planner).</p>	